MessageDe: Enquries [enquries@rolls-roycemotorcars.com] Enviado el: martes, 08 de marzo de 2005 17:08 Para: magarcia@avalora.com Asunto: RE: Info request from Spain´s User

Dear Mr. M. Sanchez,

Thank you for your interest in Rolls-Royce Motor Cars and your enquiry regarding your Rolls-Royce Silver Shadow I. You have adressed your enquiry to Rolls-Royce Motor Cars in Goodwood, UK. We are currently building the 2005 Phantom.

<u>Al pre 2003 built vehicles (both Rolls-Royce and Bentley) are dealt with by the Bentley</u> <u>Organiszation, which is a different and seperate company now.</u>

Could I please ask you to refer to the contact details below:

After Sales Block A Bentley Motors Ltd. Pyms Lane Crewe Cheshire CW1 3PL

Tel: +44 (0) 1270 535 408 Fax: +44 (0) 1270 535 330

Mail: techinfo@bentley.co.uk

Or for the US:

Technical Productions Bentley Motors, Inc. 3800 Hamlin Road (2c01) Auburn Hills Michigan 48326

Tel: +1 800 777 6923

Mail: techinfo@bentley-usa.com

I hope they can be of assistance and provide you with the necessary information.

Yours sincerely,

Anne Kulka Customer Relationship Department

Rolls-Royce Motor Cars Anne Kulka Phone: +44 (0) 1243 38 - 4097 Fax: +44 (0) 1243 38 - 4906 Anne.kulka@partner.bmw.de Url: http://www.rolls-roycemotorcars.com

-----Original Message-----

From: magarcia@avalora.com [mailto:magarcia@avalora.com] Sent: 08 March 2005 14:57 To: Enquiries@rolls-roycemotorcars.com Subject: Info request from Spain 's User

Good morning,

Please, if this enquiries is not for you or your departament, please, let me know whom send this email to.

I am a new owner of a really wanderfull Silver Shadow I, first registered in the UK in 01/01/1968 with the number SYY 282 F and chassis number is SRH3430

I wonder if you please, kindly could give me some information about this car as i would like to complete its own history (date on wich was started to build, date of ending, and all as much as possible to find.

Also, here in Spain is hard to find information about your so nice cars. Here, Castrol has been bought by BP and they do not deliver any more the Castrol RR363 for the hidraulic and brakes systems. Is there any solution for this early Shadow to use other more conventional and easy to find fluid as DOT4 or any other else?

Also, please, could you please inform me if this car is able to use unleaded 95 octans Fuel? In Spain we have not more leaded Fuel available in most of petrol stations, and i am in doubth about lead aditives in market.

Thank you very much for your attention and support.

Best regards from Spain

Miguel A. Garcia Sanchez AVALORA Calle Gobelas, 45-49 28023 - El Plantío - MADRID Teléf. +34 91 3484848 Fax.: +34 91 3484850 Móvil: +34 61 0492011 www.avalora.com