Nonsensical message

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Author	Message
	Posted on Friday, 06 April, 2018 - 04:41 pm:

Vladimir Ivanovich Kirillov
Grand Master
Username: soviet

Post Number: 854
Registered: 2-2013

When I use my laptop to access the forum and make an entry a window appears which does not appear if I use my smartphone.

Here is the contents of the window:

An error has occurred in the script on this page.
Line 36
Char 3
Error Unable to get property 'create range' of undefined or null reference.
Code 0
URL http/au.rrforums.net/forums.net/forum/fpanel.js

Do you want to continue running scripts on this page?

Yes No

That's the entire contents of the window.

If I hit Yes the window disappears for a second then comes back. The same thing happens if I hit No.

As soon as the window appears it stops me entering any text. I did a complete System Restore but that does not get rid of this window coming back.

Any ideas chaps?

Posted on Friday, 06 April, 2018 - 05:10 pm:

Patrick Lockyer.
Grand Master
Username: pat_lockyer

Post Number: 1833
Registered: 9-2004

I have this on my old com many times when the connection download is slowing.
I tend to believe that other applications still running may be the cause.

Posted on Friday, 06 April, 2018 - 08:27 pm:

RR Forums Administrator
Board Administrator
Username: admin

Post Number: 100
Registered: 10-2002

Thank you for reporting this, Vladimir. It's unfortunate that it is inconveniencing you but fortunate that you have a fallback.

Problems such as these are, sadly, very difficult to diagnose as there are so many factors involved. My immediate observations are

- This error has never been reported to me before so I must assume it is rare, or not sufficiently limiting to have prompted people to report it previously.
- That the problem occurs on one device and not another from the same location and for the same user suggests that it is local to that one device.
- That the URL noted is invalid: "http/au.rrforums.net

/forums.net/forum/fpanel.js" does not exist. This could be a transcription error or evidence that the browser involved is garbling the links somehow.

My first suggestion is to upgrade the browser program or try another browser and see what happens.
It would also be helpful for me to see an actual screenshot of the error plus information about the operating system and browser being used. Feel free to send this information directly to me.

Obviously with the forum software (as we all know) being years out of support, if there is found to be a problem with the software itself the chances of fixing it are slim. I will nonetheless try to figure out what is going wrong. Thus far I can say that the web server logs give no indication of the problem, or hints to its cause. The JS code involved is related to cursor positioning in the 'Add a Message' text input window, which points again to a problem with the browser's rendering of that page.

Vladimir Ivanovich Kirillov
Grand Master
Username: soviet

Post Number: 855
Registered: 2-2013

Posted on Saturday, 07 April, 2018 - 04:53 am:

Dear Administrator, thanks for your in depth reply. I will attempt to get that information to you asap Vladimir

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Vladimir Ivanovich Kirillov
Grand Master
Username: soviet

Post Number: 856
Registered: 2-2013

Posted on Saturday, 07 April, 2018 - 05:36 am:

Dear Administrator, it appears that I have solved the problem by way of your advice. I simply changed from Internet Explorer to Chrome and the pestering window failed to show up.

It may be a bug with Internet Explorer and that I have not downloaded the appropriate patch if it exists.

David Gore
Moderator
Username: david_gore

Post Number: 2862
Registered: 4-2003

Posted on Saturday, 07 April, 2018 - 07:56 am:

Vladimir,

Internet Explorer has been consigned to the software graveyard and replaced by Microsoft Edge.

Personally, I prefer Google Chrome having changed over recently with the advent of a new laptop to replace my 8 year old Aldi Medion which has performed reliably and admirably over the years.

Jonas TRACHSEL
Prolific User
Username: jonas_trachsel

Post Number: 172
Registered: 2-2005

Posted on Saturday, 07 April, 2018 - 05:01 pm:

David
I still have to use Internet Explorer when I want to print out anything from the Australian RR Forum. With Edge or Firefox I cannot get only the forum content but invariably I must live with the "Discussion", "Documentation" and "Utilities" tree on the left of the message text on every page printed. I keep printing the most interesting tech articles and store them in classified files.
JoT

Jonas TRACHSEL
Prolific User

Posted on Saturday, 07 April, 2018 - 05:08 pm:

David
I still have to use Internet Explorer when I want to print anything

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Username: jonas_trachsel

Post Number: 173
Registered: 2-2005

from the Australian RR Forum. With Edge or Firefox I cannot eliminate the tree to the left of the main text:

Discussion
Topics
Last Day
Last Week
Tree View

Documentation
Getting Started
Formatting
Troubleshooting
Program Credits

Utilities
Search
Contact
Register
User List
Edit Profile
Administration

being printed on every page. I keep making hard copies of interesting tech discussions and file these in indexed binders.
JoT

Add Your Message Here

Post:

| **B** | *I* | U | 🌐 | 🙂 | -Color- | -Font- | -Size- |

Username:

Password:

Posting Information:
This is a public posting area. Enter your username and password if you have an account. Otherwise, enter your full name as your username and leave the password blank. Your e-mail address is optional.
Please quote Chassis Numbers for all vehicles mentioned.

E-mail:

Options: ☑ Enable HTML code in message
☑ Automatically activate URLs in message

Action: Preview/Post Message   Upload Attachment...